Network 2 websights

VA Healthcare Network Upstate New York

What's New on the VISN 2 Website?

VISN 2 Website Awarded GovExec.com's Best Feds on the Web '99
The VA Healthcare Network Upstate New York was selected as one of this year's Best Feds on the Web by GovExec.com, the Web site of Government Executive magazine. The VISN 2 Website is one of 16 winners chosen from 120 nominations. Read winner profiles in the story at GovExec.com.
http://www.govexec.com/bestfeds/99bestfeds.htm

About the VISN 2 Website
This new page provides information about the site, insights into our development approach, and recent issues of *Websights.* Know of another veteran or healthcare website that should link to VISN 2? You will also find convenient pre-built icons and text for linking other sites to VISN 2.
http://www.va.gov/visns/visn02/about.html

Diagnostics & Therapeutics (D&T) Launches Website Section
The VISN 2 Diagnostics and Therapeutics Care Line encompasses Audiology & Speech Pathology, Chaplaincy, Diagnostic Imaging, Pathology & Laboratory Medicine, Pharmacy, Prosthetics & Sensory Aids, and Rehabilitation Medicine. Get the latest on D&T programs and services.
http://www.va.gov/visns/visn02/cslines/dtline/dthome.html

Virtual Help Desk Team Serves 400 Since January 1998
The Virtual Help Desk enables veterans to request information and assistance with the convenience of electronic communication 24/7. The program also generates Frequently Asked Questions for the Website.
http://www.va.gov/visns/visn02/virtualhelpdesk.html
http://www.va.gov/visns/visn02/vet/vetfaqs.html

Goalsharing at VISN 2
"Network 2 is the first VA Network to adopt a "goalsharing" based Employee Incentive Awards Program." Link to the full article in the recent *Compensation & Benefits Review* (an AMA Journal). View the Goalsharing presentation from the Office of Personnel Management Conference.
http://www.va.gov/visns/visn02/vitalsigns/goalsharing.html

Newest Community Based Outpatient Clinic Opens in Oswego, NY
Syracuse VA Medical Center and Oswego Hospital have joined to create a VA Outpatient Clinic in the new Health Services Center at Seneca Hill.
http://www.va.gov/visns/visn02/syr/oswego.html

Customer Service Initiatives Make Major Impact in FY99
This section now features a summary of goals and accomplishments for FY1999 and outlines new initiatives for FY2000. The best is yet to come!
http://www.va.gov/visns/visn02/customer/service.html

Voluntary Service: Hot Off the Press
Read all about Voluntary Service at the Albany Stratton VA Medical Center in the VA Volunteer: Fall Edition (October 1999).
http://www.va.gov/visns/visn02/alb/albvolunteer.html

Webmaster's Note

Welcome to the October 99 edition of *Websights.* Websights is produced on a monthly basis to help you keep up-to-date about new additions to the VISN 2 Website. From our new resource page, "About the VISN 2 Website," to the new 30+ page Diagnostics & Therapeutics website section, there are several new developments you won't want to miss.

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Now you can subscribe to *Websights,* the free monthly e-mail newsletter of the VA Healthcare Network Upstate New York's award-winning website. Each month mailing list members receive highlights of new website content. To unsubscribe from the mailing list, simply visit the online form again and enter "unsubscribe" in the Comments box.

http://www.va.gov/visns/visn02/websights.html

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http://www.va.gov/visns/visn02/